

## Frequently Asked Questions

### **What is the team and culture like at Infomineo?**

Our team is young, smart, ambitious, and dedicated. Infomineo places a lot of focus on hiring individuals with similar values to our team and corporate culture. As a young company that is growing rapidly, we hold a culture that promotes proactive and thinking outside the box. We foster creative and out of the box thinkers that contribute to the excellence of the company.

### **Does Infomineo provide training opportunities?**

Infomineo holds a very detailed onboarding training plan which entails extensive on the job training within the first couple of months. New members of the team attend training sessions and are shadowed by other employees to train them on various aspects of their role. Employees can also come forward and suggest required trainings needed for their development.

### **What is my career progress plan?**

With our team's career development in mind, Infomineo provides a clear career progression plan for its core business line with various levels set in place and a clear evaluation grid set in place.

### **Does working in Infomineo require travelling?**

This will vary regarding the project you are working on. The degree to which travel will be necessary will also depend on tenure within the organization.

### **Does Infomineo provide work placement opportunities to other offices?**

Yes, depending on employee tenure, performance and business need. This decision is subject to management approvals and discussions in career committees.

### **Does Infomineo cover cost for language courses?**

Infomineo will support you in taking language courses if the language is core to its business needs.

### **Does Infomineo provide relocation support to people relocating from other countries?**

Not typically, however, we do provide a yearly round-trip ticket to your home base as part of our package.

### **Does Infomineo provide housing and transportation support to people hired in Casablanca?**

If you are relocating, our team will help you in locating a house if help is needed. Infomineo does not provide financial support specifically for housing or transportation in Casablanca, however, this is part of the basic lump salary.

### **Are salaries paid in local currencies?**

Yes, local packages are provided in local currencies.

### **Does Infomineo provide medical insurance for my family?**

Medical insurance provided by Infomineo typically covers its employees only. However, depending on the office you are working in, medical insurance may be transferred to your spouse and children.

### **What documents are needed for my hiring?**

The Infomineo HR team will send you an email with a detailed list of documents that vary as per requirements for each office.